

Introducing a fresh look to your electric bill

PIERCE PEPIN
COOPERATIVE SERVICES

Live Better.®

You'll find the same important information as before with some new features to make managing your account even easier. Questions about your account or the new bill design? Call 715-273-4355

YNN
PIERCE PEPIN
COOPERATIVE SERVICES
Live Better.®
W7725 US Hwy 10 PO Box 420 Ellsworth WI 54011
Office Hours: Mon - Fri 8 a.m. to 4:30 p.m.
715-273-4355 • 800-924-2133
www.piercepepin.coop
To Report A Power Outage (800) 927-5705

CUSTOMER NAME | JOHN DOE
Bill Date: | 03/11/2022
Account Number: | 9999999

1. Total Amount Due
\$101.75
Payment due on
March 30, 2022
▶ Late Payments: Subject to 3% finance charge.

2.

3.

4. **Your Energy Snapshot**
Learn more at www.piercepepin.coop or download the SmartHub app.

Your Energy Breakdown
This month's energy use and average temperature compared to last month's and this month last year.

Kilowatt Hours

Average Outdoor Temperature (°F)

Month	Kilowatt Hours	Average Outdoor Temperature (°F)
Mar 2021	750	45
Apr	400	55
May	400	65
Jun	550	75
Jul	1650	85
Aug	1500	85
Sep	1400	85
Oct	650	75
Nov	500	65
Dec	500	55
Jan	1050	45
Feb	500	35
Mar 2022	459	20

Category	Value
1 Year Ago	\$4.89/day
Last Month	\$3.86/day
This Month	\$3.51/day

Category	Value
1 Year Ago	833
Last Month	523
This Month	459

Return this portion with your payment. Please do not staple or paperclip.

PIERCE PEPIN
COOPERATIVE SERVICES
Live Better.®
A Tachstone Energy Cooperative

W7725 US Hwy 10
PO Box 420
Ellsworth WI 54011

Account Number 9999999
Payment Due on March 30, 2022 \$101.75

Change mailing address/phone number/email.
Turn over for details.

JOHN DOE
123 ANY ROAD
ELLSWORTH WI 54011

Pierce Pepin Cooperative Services
PO Box 25350 2
St Paul MN 55125-0350

00099999900000264402203300001017500010175

On the front

1. Find what you need at first glance

The top section of your bill includes the total amount due and due date. Here you will also find contact information for PPCS.

2. Keep up with important info

Watch this area for important information such as office closures and PPCS programs.

3. Find important messages for your account

Watch this area for information specific to your account such as expiring credit card on file and disconnect notices.

4. Compare energy use

Use the graph to view the previous 12 months of usage. See how the average outdoor temperatures affect the amount of energy you use each month.

5. Use your bill stub to make a payment

Return this portion with mailed in payments.

Live Better.®

Introducing a fresh look to your electric bill

You can take control and save. View and track your energy use each month.
Check out convenient payment options and customer programs.

Account Number: 9999999 **1.**
Service Address: 123 ANY ROAD

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Service Description	Meter Number	Usage Period	Start Reading	End Reading	Meter kWh	Meter Multiplier	Billed kWh
General Purpose	99999	02/06 - 03/07 (29 Days)	6505	6964	459	1	459

Your Account Summary 2.

Bill Date: 03/11/2022
Service Period: 02/06 - 03/07 (29 Days)
Service Description: Resident

Previous Balance	\$108.18
Payment Received - Thank You	-\$108.18
Balance Forward	\$0.00
Current Charges	
Facility Charge	29 days @ 1.50 \$43.50
Energy Charge	459 kWh @ 0.124 \$56.92
Demand Charge	4.032 kW @ 0.00 \$0.00
Total Electric Charges	\$100.42
Non-taxable Public Benefits Program	\$1.33
Total Current Charges	\$101.75
Total Amount Due	\$101.75

Monthly Demand Factor 3.


4.032 kW

Your monthly demand is a calculation of your PEAK energy usage during any given month. When peak demand occurs during periods when overall energy use is high with our power supplier, PPCS rates are subject to increases. You can help keep rates low by lowering your demand. In the future, PPCS rates will include a demand factor. Sign up for Peak Notification through SmartHub and to learn more about what you can do to lower your demand.

4.

5.

Other Ways to Pay Your Bill
Visit www.piercepepin.coop to see all the ways you can pay your bill. Residential members can pay online, on our app or by phone using one of these major credit cards with **no convenience fee**:



- Online**
Log into your account at www.piercepepin.coop.
- Phone**
Call 1-866-999-8451 to pay by phone.
- App**
Pay your bill using the SmartHub app.
- In Person**
Take a copy of your bill and pay by cash, check or money order at our office, located at W7725 US Hwy 10, Ellsworth WI 54011.

Your Account Information
Is your account information up-to-date? Log into SmartHub to update your information or fill out the form below.

_____ Mailing Address _____

_____ Phone Number: (704) 787-5521 _____

_____ Email Address: _____

On the back

1. Find account details

Here you will find detailed information about your account such as meter number and readings, number of days in billing cycle and energy used (kilo-watt-hours).

2. Quickly view current account information

Here you will find a summary of your account information, billing period and account balance.

3. Monthly demand factor

Know your demand for energy during peak periods. Reducing electric usage during peak periods can help keep your rates lower.

4. Keep up with important info

Watch this area for important member notices, programs and service information.

5. Other ways to pay and manage your account

Find out how to make real-time payments online, by phone or by using the SmartHub mobile app. Update your contact information. Always check to ensure we have a current phone number on file to reach you for outage notifications.