

**PIERCE PEPIN COOPERATIVE SERVICES
ELLSWORTH, WI**

JOB POSTING

**FIBER TECHNICIAN
SwiftCurrent Connect**

Pierce Pepin Cooperative Services (PPCS), located in Ellsworth, WI, seeks a Fiber Technician to provide exceptional service to help grow our cooperative and its broadband subsidiary SwiftCurrent Connect. PPCS is a growing cooperative that serves over 7,000 members in western Wisconsin. With convenient access to the Twin Cities metro areas of Minneapolis/St. Paul, MN, living and working in our service area provides tremendous opportunities for professional and personal rewards. In 2021, PPCS launched a fiber broadband subsidiary, SwiftCurrent Connect, and has recently completed over 800 miles of fiber and has rapidly expanded delivering 2 GB internet service to over 3,500 homes and businesses. This position will be integral for continuing the great success of both SwiftCurrent and PPCS.

Responsibilities Include:

- Provide service to customers by performing maintenance, installation, and deployment of outside fiber plant.
- Complete installation of equipment in subscriber's homes and train subscriber to use installed equipment.
- Investigate, recommend, and complete effective solutions to customer issues.
- Find and perform maintenance on fiber lines as requested during outages.
- Monitor, maintain, and restore health of all outside plant, network access equipment, and customer premise devices.
- Additional activities related to easements, warehousing of materials, fiber route planning, fiber staking, and performing back-office functions to support field activities during periods of downtime.
- This position ensures work is completed in a safe, economical, and efficient manner.
- This position will require flexible scheduling and on-call rotations, including weekends.

Conditions of Employment

- Must be able to meet physical requirements of the position.
- Occasional travel (company vehicle or commercial vehicle) may be required.
- Must be able to pass a physical exam, including drug and alcohol testing.
- Must be able to pass a background check.

Compensation and Benefits

PPCS offers a competitive compensation and benefits package. Salary based on experience.

How to Apply

To apply, please email a cover letter and resume to Charity Lubich, clubich@piercepepin.coop. A full position description can be reviewed at www.piercepepin.coop/careers-ppcs.

PPCS is an Equal Opportunity Employer and values diversity.